Brookfield Slobal Integrated Solutions INSPIRING BETTER BUSINESS PERFORMANCE			Policy
Policy Title	AODA Multi Year Plan	Number:	HRM-215-00
Author:	Human Resources	Effective Date:	February 2016
Owner:	Human Resources	Revision:	Rev 1

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1.0 PURPOSE

This accessibility plan outlines the policies and actions that will put in place to improve opportunities for people with disabilities.

2.0 SCOPE

This Policy applies to all Brookfield Global Integrated Solutions Canada Team Members that is working in the province of Ontario.

3.0 POLICY/PROCEDURE

Statement of Commitment

Brookfield Global Integrated Solutions is committed to treating all people in a way that allows them to maintain their dignity and independence. We believe in integration and equal opportunity. We are committed to meeting the needs of people with disabilities in a timely manner, and will do so by preventing and removing barriers to accessibility and meeting accessibility requirements under the Accessibility for Ontarians with Disabilities Act.

Accessible Emergency Information

Brookfield Global Integrated Solutions is committed to providing the customers and clients with publicly available emergency information in an accessible way upon request. We will also provide employees with disabilities with individualized emergency response information when necessary.

Training

Brookfield Global Integrated Solutions will provide training to employees, volunteers and other staff members on Ontario's accessibility laws and on the Human Rights Code as it relates to people with disabilities. Training will be provided in a way that best suits the duties of employees, volunteers and other staff members. Brookfield Global Integrated Solutions will take the following steps to ensure employees are provided with the training needed to meet Ontario's accessible laws by **January 1**, **2015**.

Information and communications

Brookfield Global Integrated Solutions is committed to meeting the communication needs of people with disabilities. We will consult with people with disabilities to determine their information and communication needs. Brookfield Global Integrated Solutions will take the following steps to make all new websites and content on those sites conform with WCAG 2.0, Level A by January 1, 2014.

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Brookfield Global Integrated Solutions will take the following steps to make ensure existing feedback processes are accessible to people with disabilities upon request by January 1, 2015.

Brookfield Global Integrated Solutions will take the following steps to make sure all publicly available information is made accessible upon request by January 1, 2016.

Brookfield Global Integrated Solutions will take the following steps to make all websites and content conform with WCAG 2.0, Level AA by January 1, 2021.

Employment

Brookfield Global Integrated Solutions is committed to fair and accessible employment practices. We will notify the public and staff that, when requested, will accommodate people with disabilities during the recruitment and assessment processes and when people are hired. We have in place a process for developing individual accommodation plans and return-to-work policies for employees that have been absent due to a disability. Brookfield Global Integrated Solutions will ensure the accessibility needs of employees with disabilities are taken into account if is using performance management, career development and redeployment processes.

Design of Public Spaces

Brookfield Global Integrated Solutions will meet the Accessibility Standards for the Design of Public Spaces when building or making major modifications to public spaces. Public spaces include:

- Recreational trails/beach access routes
- Outdoor public eating areas like rest stops or picnic areas
- Outdoor play spaces, like playgrounds in provincial parks and local communities
- Outdoor paths of travel, like sidewalks, ramps, stairs, curb ramps, rest areas and accessible pedestrian signals
- Accessible off street parking
- Service-related elements like service counters, fixed queuing lines and waiting areas

Brookfield Global Integrated Solutions will put in place procedures in place to prevent service disruptions to its accessible parts of its public spaces. In the event of a service disruption, we will notify the public of the service disruption and alternatives available.

Brookfield Global Integrated Solutions Accomplishments and Progress to Date

Consistent with Brookfield Global Integrated Solutions' objective of treating all team members in a way that allows them to maintain their dignity and independence while creating an inclusive work environment to develop to their full potential; we have taken various steps to foster an accessible organization and workplace.

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- 1. Diversity and Inclusion Committee Created 2015
- 2. Accommodation offered to job applicants for interviews 2016
- 3. AODA Customer Service Standard Requirements: Completed January 2012
- 4. AODA Individual Emergency Evacuation Procedures: Completed January 2012
- 5. Disability Management and Return to Work Programs
- 6. Accommodation Process Created 2016
- 7. Team Member AODA Training- 2014 & 2015
- 8. Development of Team Member Network groups & Outreach- in progress

More Information:

For more information on this or any other accessibility policy, or to receive a copy of any of the policies or other documents or records required by the *AODA*, please contact the Company's Vice President, Human Resources at 905-943-4100 or via email at ron.shory@brookfieldgis.com.

This Accessibility Policy will be made publicly available. Accessible formats of this document are available for free, upon request.

Next Review: January 2017

4.0 <u>COMMUNICATION</u>

This Policy currently resides on the Brookfield Global Integrated Solutions Canada portal for all employees to view.

5.0 POLICY REVIEW

This Policy will be reviewed by Brookfield Global Integrated Solutions Canada every 12 months.

6.0 DOCUMENT REVISION & APPROVAL

Revision	Effective Date	Author	Approved By
Rev 1	February 2016	Human Resources	National Director, Human Resources

7.0 DESCRIPTION OF REVISIONS

Date	Description of Changes	
February 2016	Updated to standard policy template	